

July 12th

Dear Parents and Carers,

Please find attached the summary of the annual parents' questionnaire. The governors would like to thank everyone who completed the survey and we can assure you that we consider the results very carefully, devoting much of the final governors' meeting of the year to discussing your responses.

We are very pleased that parents are overwhelmingly positive about Eleanor Palmer. Particularly endorsing the quality of teaching, feeling informed and supported in your children's learning, being confident in the leadership and management of the school and crucially, agreeing that your children enjoy school.

Thank you for all of your comments and suggestions. We would love to address each and every one but there simply isn't space! However, it is fantastic to hear how well received the new science lab and playground has been, and the sense of community within our school which is felt by parents and carers. The exciting range of trips, both residential and non-residential is also much appreciated and we thank the staff for giving up their own time and going the extra mile to make these possible.

The provision of extracurricular activities was raised and we would like to share our thinking on this. The governors are grateful to some fantastic parents who run the early morning football clubs and Coach Martin who has introduced several early morning sporting clubs. Other members of staff also dedicate their time to providing activities like homework club. However, our main priority is to provide consistent and reliable childcare which is properly managed and affordable to our whole community. Breakfast Club runs from 8am and Play-centre from 3.30 to 6pm. Both are staffed by Eleanor Palmer staff and run consistently throughout the school year. In addition, teaching staff, all of whom attend many evening events (exceptional in relation to most other schools) need the hours after school to assess and plan for their teaching. We support this as their priority. There are also a great number of activities available near to school and these are often advertised in school newsletters or in flyers etc. available in the reception area opposite the fish.

Responses to Question 10 on behaviour reflect a specific concern in one year group. The governors did anticipate that such views would be expressed having been appraised about this throughout the year. We have considered this matter very carefully and support the actions that the leadership have taken and continue to take. The school has a detailed behaviour policy which is followed consistently and reviewed by governors. This is available on the website or in hard copy through the school office. We will continue to listen to and act upon the views of parents and carers.

School dinners were also flagged up in your comments. We can assure you that the food provided in school is constantly monitored and reviewed. We are aware that sugar content is a particular concern to some parents and carers, and initiatives such as Tasty Tuck, which offers healthy alternatives, have been introduced.

In summary, the governors would like to thank you for your feedback and your support. Eleanor Palmer would not be the wonderful school it is without it. Best wishes to those children and parents in Year 6 who we hope will return to see us in the future! We hope that everyone has a great summer and that our staff have a well deserved break.



Jen Allan – Chair of Governors

July 2018 Governor Questionnaire Summary and Letter

Parent Questionnaire Responses 2018

	2018			2017			2016		
	AGREE	DISAGREE	N/A	AGREE	DISAGREE	N/A	AGREE	DISAGREE	N/A
1. My child enjoys school	95	5	0	97	3	0	100	0	0
2. The school keeps my child safe	95	5	0	100	0	0	98	1	1
3. The school informs me about my child's progress	98	1	1	94	3	3	90	10	0
4. My child is making enough progress at this school	95	5	0	94	4	2	89	11	0
5. The teaching is good at this school	100	0	0	97	0	3	100	0	0
6. The school helps me support my child's learning	99	1	0	94	3	3	95	5	0
7. The school helps my child to have a healthy lifestyle	94	4	2	91	7	2	95	4	1
8. The school makes sure that my child is well prepared for the future	91	4	5	90	3	7	91	3	6
9. The school meets my child's particular needs	90	6	4	85	6	9	88	9	3
10. The school deals effectively with unacceptable behaviour	73	17	10	90	4	6	86	8	6
11. The school takes account of my suggestions and concerns	81	9	10	90	4	6	86	10	4
12. The school takes account of pupil views	91	4	5	84	4	12	92	5	3
13. The range of extracurricular activities is good	81	15	4	84	10	6	83	13	4
14. The school is led and managed effectively	96	2	1	100	0	0	99	1	0
15. Overall I am happy with my child's experience	94	5	1	100	0	0	100	0	0

(The above figures are the % of responses that fell into each category)